



Release Notes

Prism Suite 12.0.2

Prepared by the Product Management Team at New Boundary
Technologies for release with Prism Suite 12.0.2.

Prism Suite® 12.0.2 is a maintenance release that contains a single change to allow correct processing of a new data format in the monthly PSID updates. PSID updates are required for ongoing software recognition in the Prism Asset Manager component of Prism Suite.

Starting in July 2011, all PSID updates contain some data in a format that isn't handled correctly by earlier versions of the Prism Server. If you try to run the July 2011 (or later) PSID installer on a pre-12.0.2 version of Prism Suite, you will receive the message "This PSID Update requires Prism Server 12.0.2 or higher. If you cannot upgrade Prism Server at this time, contact support@newboundary.com for a workaround."

This release of Prism Suite 12.0.2 fixes the issue. Those customers who upgrade to version 12.0.2 will be able to successfully run future PSID installers as they have in the past. **NOTE:** Customers who upgrade to version 12.0.2 do not need to run the July 2011 PSID installer, since July's updates are included in Prism Suite 12.0.2.

Customers who are not able to upgrade to Prism Suite 12.0.2 immediately can use the manual workaround as specified in the KB article in the Helpful Links section below. New Boundary Technologies strongly encourages customers to upgrade to Prism Suite 12.0.2 or higher as soon as possible, in order to avoid having to do the multi-step, manual upgrade process every month.

Helpful Links

[Manual Workaround for Installing PSID Updates \(for pre-Prism Suite 12.0.2 ONLY\)](#)

[System Requirements for Prism Suite 12.0](#)

[How to Back Up Prism SQL Databases before Upgrading to Prism Suite 12.0](#)

[How to Upgrade to Prism Suite 12.0](#)